



Date: 28/03/2023

FEEDBACK FORM ANALYSIS REPORT - PARENT

Introduction

F.G Naik College of Arts, Science (IT) and Commerce is a private institute of higher education located in the city of Navi Mumbai, Maharashtra. The Institution is participating in accreditation by the National Assessment and Accreditation Council (NAAC) in the academic year 2023-24. In order to provide quality education and service and in order to do the same institution has collected feedback from Students, Faculty, parents, Alumni, and employers on a regular basis. This report is strictly restricted to presenting the data analysis and findings of the Parent feedback form For the academic year 2022-23

Methodology:

The feedback form was sent to Parents through Google form as well as a physical copy of the same was filled by physical form who visited the institute for alumni meet in 2022-23. The data was collected and analyzed using quantitative and qualitative methods

Findings:

Parent feedback form is an invaluable resource for educational institutions as it provides insights into the quality of education and overall student experience. This report presents a descriptive analysis of responses obtained from parents.

Overall Quality satisfaction:

The parameter received a total of 33 responses rated as 5 (extremely satisfied) while 9 rated as 4(Highly satisfied), 8 rated as 3 (above average) satisfied, 2 rated as 2(average) satisfied and none reported below average level of satisfaction.

The cumulative marks obtained by this parameter are 229, which is the sum of the product of responses and their respective percentage.

The conducive college environment



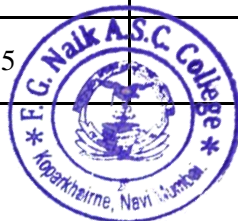


Shramik Shikshan Mandal's

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Question	Parameter	Response	Percentage
Total No of Alumni Respondents		52	
Department	Commerce	21	
	BSC IT	11	
	ARTS	20	
1)Overall Quality Satisfaction	5	33	229
	4	9	
	3	8	
	2	2	
	1	0	
2)Conducive College Environment	5	32	228
	4	11	
	3	8	
	2	0	
	1	0	
3) Exposure to Career Orientation	5	34	231
	4	7	
	3	11	
	2	0	
	1	0	
4) Congenial College	5	26	220





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environment	4	15	
	3	8	
	2	3	
	1	0	
5) Approachability of authorities	5	24	218
	4	15	
	3	12	
	2	1	
	1	0	
6) Satisfaction regarding performance of ward	5	26	213
	4	11	
	3	9	
	2	6	
	1	0	
7) Rate institution by communication regarding academic performance	5	26	218
	4	10	
	3	16	
	2	0	
	1	1	
8) Satisfaction with	5	27	219





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infrastructure facilities	4	10	
	3	14	
	2	1	
	1	0	
9) Likelihood to recommend institution	5	22	215
	4	19	
	3	7	
	2	4	
	1	0	

The parameter received a total of 32 responses rated as 5(extremely satisfied) while 11 rated as 4(Highly satisfied), 8 rated as 3 (above average) satisfied, and none reported below average level of satisfaction.

The conducive college environment is the third highest parameter with a cumulative mark of 228 and 61.54%. This means more than 61 percent of parent find the college environment to be conducive to the learning and growth of their wards. This is a positive finding which suggests a positive and supportive environment for students.

Exposure to Career Orientation:

The parameter received a total of 34 responses rated as 5(extremely satisfied) while 07 rated as 4(Highly satisfied), 11 rated as 3 (above average) satisfied, and none reported below average level of satisfaction.

The exposure to career orientation is the second highest parameter with the cumulative mark of 231 and with 65.38 %. This means the majority of parent feel that they are getting adequate exposure to career orientation at college.

Congenial college environment:

The parameter received a total of 26 responses rated as 5(extremely satisfied) while 15 rated as 4(Highly satisfied), 8 rated as 3 (above average) satisfied, 3 rated as 2 (average) and none reported below average level of satisfaction.





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The congenial college environment is ranked the 8th highest parameter with a cumulative mark of 220 and 50%. This means half of parents find the college environment to be congenial. Although it is a good number, there is room for improvement.

Approachability of authorities:

The parameter received a total of 24 responses rated as 5(extremely satisfied) while 15 rated as 4(Highly satisfied), 12 rated as 3 (above average) satisfied, 1 rated as 2 (average) and none reported below average level of satisfaction.

The approachability of authorities is the sixth highest parameter with the cumulative mark of 218 and percentage of 46.15%. This means that overall 46 % of parents find the authorities to be approachable. Although it is a positive number still there is room for improvement in this area.

Satisfaction Regarding communicating the performance of the ward:

The parameter received a total of 26 responses rated as 5(extremely satisfied) while 11 rated as 4(Highly satisfied), 9 rated as 3 (above average) satisfied, 6 rated as 2 (average) and none reported below average level of satisfaction.

The satisfaction regarding the performance of the ward is the seventh highest, with a cumulative mark of 213 and 50%. This means that half of the parents are satisfied with the performance of their ward. This is a positive finding, but there is a lot of room for improvement.

Rate institutions by communication regarding academic performance:

The parameter received a total of 26 responses rated as 5(extremely satisfied) while 10 rated as 4(Highly satisfied), 16 rated as 3 (above average) satisfied, and 1 reported below average level of satisfaction.

The rate institution by communication regarding academic performance is fifth highest with a cumulative mark of 218 and a percentage of 50%. This means half of the parent are satisfied with the college communication regarding academic performance. This is a positive finding, but it needs to be improved.

Satisfaction regarding Infrastructure facilities:

The parameter received a total of 26 responses rated as 5(extremely satisfied) while 11 rated as 4(Highly satisfied), 9 rated as 3 (above average) satisfied, 6 rated as 2 (average) and none reported below average level of satisfaction.

Satisfaction with infrastructure facilities is the fourth highest parameter with a cumulative mark of 219 and a percentage of 51.92%. This means half of the parents are satisfied with the college infrastructure facilities. This is a positive finding as it suggests college is providing the student with adequate resources.

Likelihood to recommend institution:





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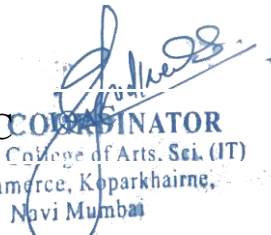
The parameter received a total of 27 responses rated as 5(extremely satisfied) while 10 rated as 4(Highly satisfied), 14 rated as 3 (above average) satisfied, 1 rated as 2 (average) and none reported below average level of satisfaction.

The likelihood to recommend an institution is lowest with a cumulative mark of 215 and a percentage of 42.31%. This means less than half of parents will likely recommend the college to others. This is concerning as it suggests the need to improve the overall image as well as reputation.

Suggestions:

There were several common themes and suggestion for improving institution's facilities. The cumulative list of the same is attached herewith.

In conclusion, the students are satisfied with most aspects of college especially overall quality satisfaction and exposure to career orientation . however, there is a need to increase the likelihood of recommending the institution which is the lowest.


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