

Date:

## FEEDBACK FORM ANALYSIS REPORT - STUDENT

### Introduction:

F.G Naik College of Arts, Science (IT) and Commerce is a private institute of higher education located in the city of Navi Mumbai, Maharashtra. The Institution is participating in accreditation by the National Assessment and Accreditation Council (NAAC). To provide quality education and service and to do the same, the institution has collected feedback from Students, Faculty, parents, Alumni, and employers regularly. This report is strictly restricted to presenting the data analysis and findings of students' feedback from Romford In the academic year 2022-23.

## Purpose of Feedback Report:

The main purpose of this report is to foster an environment of continuous improvement and to enhance the quality of education and service provided by institutions. By gathering and analysing feedback, the Institution aims to:

- 1. Evaluate student Satisfaction: Assess the level of satisfaction across various departments.
- 2. Identify areas of improvement: recognize areas where institutions excel and pinpoint areas that require special attention.
- 3. Engaging informed decision: Ensuring the data-driven decision to guide the allocation of resources, development of policies, and establishment of action plans.
- 4. Multiple data points: Feedback was collected through online surveys survey and in-person, creating a dataset that captures a broad spectrum of perspectives.

## Methodology:

The feedback collection process was designed to ensure transparency and reliability. It incorporates the following methods;

- 1. Structured questionnaire: A standardised questionnaire was developed covering a wide range of topics related to student's academic experience, student satisfaction, and suggestion regarding improvement.
- 2. Diversity of Demographics: The feedback was collected from different academic departments, genders, age groups, and academic years allowing comprehensive assessment.

Data:





Question	Parameter	Response	Percentage
Total No of Alumni Respondents		95	
Age distribution	17-18	6	30.95%
	19-20	45	61.90%
	21-22	31	02.38%
	23-24	5	03.57%
Sex:	Male	56	58.94%
	Female	39	41.05%
Department	Commerce	50	52.63%
	BSC IT	24	25.26%
	ARTS	21	22.10%
1)Satisfaction with Classroom Teaching	Feedback about Quality	91	95.78%
2) Encouragement for Free and Fair discussion		93	97.89%
3) Organization of Curricular activity throughout year		93	97.89%
4) Satisfaction with direct and indirect involvement of department		79	83.15%
5) Would you suggest the UG programme to others		89	93.68%
6) Encouragement by the department for an innovative idea and job creation		89	93.68%
7) Satisfaction with placement opportunity	Talk A.S.C	72	75.78%
	Bentheime, Nevi Martin		



8) Coverage about recent industry requirement( tools, Language software)	84	88.42%
9) Sufficient Industry Institution interaction	74	77.89%
10) Environment to understand the interplay between eco0mic geographical and psychological factor	38	40.00%

Student feedback is a valued resource for educational institutions as it provides insights into the quality of education and overall student experience. This report presents a descriptive analysis of responses obtained from an alumni feedback form, which was distributed to former students of the college.

## Executive Summary:

The student feedback report for the academic year 2022-23 provides valuable insights into the experiences and perspectives of students of F.G. Naik College. The executive summary includes key findings, trends, and critical issues identified from student feedback that demand immediate attention.

Key findings:

- 1. The majority of students expressed satisfaction with their overall educational experience.
- 2. While the Department of Commerce generally received positive feedback, the Department of Science IT presented concerns regarding infrastructure and industry interaction.
- 3. Students in the Final year show a strong inclination toward suggesting improvement and highlighting critical issues.

## Critical issues:

- 1. Infrastructure concern: Students consistently highlighted the need for better infrastructure including air-conditioned classrooms, updated seating arrangement and projector and activity hall.
- 2. Industry Interaction: Some students in the Department of IT expressed concern regarding industry interaction.
- 3. Canteen facility: A large no of students pointed out the need for improved canteen facilities, stressing the importance of quality and variety.
- 4. Library resources: Students recommend increasing the availability of books and periodicals in the library to support academic pursuits.

#### Satisfaction with Educational Experience:

The respondents were asked to opine about their satisfaction regarding Classroom teaching. In this regard, 91 respondents (95.78%) expressed satisfaction regarding classroom teaching.





#### Encouragement for Free and Fair Discussion:

The questions were aimed at understanding the nature and degree of freedom in-class interaction and discussion. Hence the respondents were asked whether they are able to discuss freely and fairly on the subject topic. In this regard, 93 respondents, or 97.89% responded positively.

#### Organisation of curricular activity:

The survey also examined the nature and consistency of the organizational curricular activity. A significant 97.89% of respondents (93) believe that there is sufficient consistency in organizing curricular activity throughout the year.

#### Satisfaction regarding Direct and Indirect Involvement by Department:

Students were asked to express their views on the direct and indirect role played by the department in organisational activity. An overwhelming 83.15% (79) of respondents agreed that the Department has a role to play in cultural and other organisational activities.

#### Suggestion of UG Program to Junior College Students:

The survey assessed the institute's goodwill and ability to create brand value and patrons who promote the Institution. Impressively 93.68% of respondents were willing to recommend the UG programme of FG Naik College to Jr college students.

#### Encouragement by Dept for Innovative Idea and Job Creation:

Innovative Idea and Job Creation is a key academic activity that resulted in value addition in an economic sense. Hence the students were asked regarding encouragement by the Department for innovative ideas and job creation. In this regard, an overwhelming 93.68% (89) of respondents agreed that the Department encourages and supports innovative ideas and job creation.

#### Satisfaction regarding Placement Opportunity:

The ultimate aim of college aspirants is to land in the job market for which the Institute of Higher Education acts as a catalyst. Hence, the survey asked the students about their satisfaction regarding placement opportunities. In this regard, students reported moderate satisfaction with 75.78%.

#### Coverage of recent industry requirements (Tools and Language)

Modification of technology, tools, and language is an important factor that affects individual productivity, efficiency, and effectiveness. To understand the development in the same the students were asked the coverage of recent industry requirements (Tools and Language). The 84 students





(88.42%) conveyed the integration and satisfaction regarding the coverage of recent industry requirements.

#### Industry-Institution interaction:

The question probed the extent of interaction between institutions and the industry. An impressive 77.89% of Alumni agreed that there is sufficient interaction between college and industry, which is essential for keeping educational programs aligned with industry needs.

# Environment to understand the interplay between Economic, geographical & psychological factors:

The final question was asked about the availability of the environment for understanding the interplay between economic and geographical psychological factors to understand the contemporary world.. only 40.00% of students agreed that there is an environment for understanding the interplay between economic, geographical and psychological factors.

#### Suggestions:

- 1. Strengthening the infrastructure: Students consistently highlighted the need for better infrastructure including air-conditioned classrooms, updated seating arrangements, and a projector and activity hall.
- 2. Industry Interaction: Some students from various departments expressed concern regarding industry interaction.
- 3. Canteen facility: A large no of students pointed out the need for improved canteen facilities, stressing the importance of quality and variety.
- 4. Library resources: Students recommend increasing the availability of books and periodicals in the library to support academic pursuits.

#### Summary:

In conclusion, it could be said that Student feedback suggests a Moderate level of satisfaction, engagement, and pride in college. These findings can serve as valuable input from the college's ongoing effort to enhance its educational programs and Student engagement.

The college is using its feedback to further strengthen Student relationships, academic offerings, and industry partnerships ultimately ensuring a positive and impactful educational experience for current and future students.

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